

The Rinx Refund Policy

Cancellations:

- All Rinx programs are subject to cancellation if there are insufficient registrations to run a program.
- Registrants are entitled to a full refund or may choose to transfer into another program if a program is cancelled.

(Space Permitting)

- If a participant transfers programs due to a Rinx program cancellation, the difference in registration fees will be adjusted upon completing the transfer.
- If a participant transfers programs due to a Rinx program cancellation and the difference in the registration fee is less than the original program, we will refund the difference upon completing the transfer.
- If a Rinx program is cancelled, all participants will be notified via email and or phone, prior to the program commencing.

General Withdrawals & Refunds:

- Withdrawals from any program, prior to a program start date will receive a full refund credit on their Rinx account. For a Non Rinx account refund, a \$25.00 administrative/registration fee will apply.
- No Refunds will be given once a program commences.

Exceptions exist if the withdrawal is due to medical circumstances, death in the family, or out of town relocation

Medical Withdrawals:

- Withdrawals for medical reasons are permitted with no penalty prior to a program start date.
- A refund will only be made available once a Doctors note has been received.
- All medical refunds are prorated from the time we receives notification and a doctor's note.
(except if it's prior to the program start date)

Doctors notes must be provided to receive a refund

Activity Transfers:

- All transfers are subject to space availability.
- Should a transfer request result in an increase in program fees, the client will be responsible for paying those fees at the time of the transfer request.
- Should a transfer request result in a decrease in program fees, the client will receive a refund for the difference in

the cost of the programs on their account.

- Transfers will not be permitted after the start of a program, unless approved by a Rinx/Hpp Day Camp/Pre-school Director/HPP Athletics (CrossFit HPP).

Hidden Pond Day Camp and Summer Hockey Camp Cancellation/Refund Policy

1. All Payments, less a non-refundable deposit/administration fee of \$300 shall be refundable until April 25.
2. If a child, prior to the commencement of his/her enrollment period, is unable to attend camp because of an appropriately documented illness or injury, all monies will be refunded less the \$300 non-refundable deposit/administration fee.
3. No refund will be made for late arrivals, early departures, or dismissal for cause. Tuition and fees are agreed to be the reasonable amount as and for liquidated damages.
4. If tuition is not paid as per the schedule of payments set forth on our application, early enrollment credits and or discounts will not adhere and enrollment may be cancelled and no refund made.
5. There will be no refunds or make-up days for non-consecutive missed days of camp due to illness, family matters, homesickness, or injury. If a camper is absent consecutively for three days or more, due to medical reasons only, a refund, or credit towards an additional week or next years enrollment will be made for each day missed, provided a physician's note is submitted appropriately evidencing medical reasons for the absences.
6. Due to camper security no make-up days will be permitted.
7. All "Refund Requests" must be made promptly and in writing.

Enrollment Extensions

If you wish to add weeks to your enrollment at a later date, the cost will be calculated based on the Existing Enrollment Rates at the time of your extension.